eBanking

FIRST BANK WISDOM[®]: 24/7 is greater than 9 to 5.

Let's get connected

Bill Payment

Paying bills has never been easier. It's simple, secure, and will save you time and money. With First Bank's Bill Pay service you can also:

- Establish one-time or recurring payments.
- View recent payment history.
- Check any pending payments and set up reminders for recurring bill payments.
- Receive monthly bills electronically, if you choose, with eBills.

And because it is a secure environment, you can have peace of mind knowing your financial information and transactions are safe.

Bill Pay

Click on Pay Bills or the Bill Pay Dashboard in the left-hand menu. Select or create your Payee, Send Date or Estimated Delivery Date, and fill in the amount – it's that easy!

eBills

eBills are electronic versions of paper bills. An eBill arrives into your eBanking view from a biller in the same way a paper bill would arrive into your mailbox.

Once you view your eBill, you can set up payments that automatically generate from the receipt of the eBill.

Pay People

You can send money to anyone in the U.S. with just their name and a cell phone number or email address. It's a great way to pay a babysitter or pay someone back for lunch! Click the "External Transfer and Pay People" link from the menu items in the left sidebar.

Mobile Banking

Bank wherever life takes you. First Bank On The Go is a great way to securely stay connected to your finances with your Apple[®] iPhone[®] or Android[™] phone. Just register for eBanking, then download the First Bank mobile banking app, First Bank On The Go, at your device's app store and get started today.

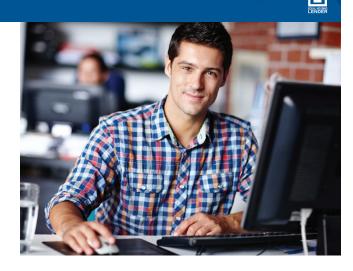
It's the quick, easy, and secure way to manage your finances.

Mobile Deposit

Save time and gas and make yourself comfortable. Now you can make a quick and secure deposit of your check with First Bank On The Go.

To use Mobile Deposit:

- Log into your First Bank On The Go
- Tap the "Move Money" option at the bottom of your screen and then select "Deposit a Check" from the menu.
- Endorse the check and write, "For First Bank Mobile Deposit Only" below the endorsement.
- Capture photo of the front and back of the check and click "Continue to Review".



Alerts

We have a variety of alerts available to help you manage your account more effectively.

Alerts can be delivered via email or text message to your cell phone. (Standard messaging and data rates may apply)

- Account Alerts will notify you when your balance is below a designated level and when a large deposit is made at or above a designated level.
- Bill Pay Alerts can tell you if payees have been established, when eBills have been received – or need to be paid, and when certain payments have been processed.
- Pay People Alerts will let you know if a person-to-person payment has been successfully scheduled or has failed.
- Debit Card Alerts will tell you if a purchase has been declined, if a card is used at designated merchant types, or if fraudulent activity is suspected.
- Service Alerts notify you if the information in your account profile has been changed and when a new online eStatement is available.

eBanking Security

First Bank is committed to protecting the security and confidentiality of your account information. The following are some of the security measure we employ:

- Access to eBanking with a web browser that uses at least a 128-bit encryption.
- Valid Username and Password required for eBanking. For Mobile Banking, a Biometric ID or a Mobile Passcode may be used.
- Timeout features and secure messages within eBanking and the mobile app
- Multi-factor Authentication



Wealth Management Personal Banking Mortgage Business Banking

www.first.bank 1-800-760-BANK Member FDIC 09/2023